Touch & Go

Acer Notebook and Tablet Loaning Device

Technology Solutions for Universities
Acer Global Operations

Global Presence local touch

- Started in 1976
- 8,000 employees, 120 offices in 38 countries
- 30 manufacturing plants, 21 assembly sites
- US $15.7 billion revenue in 2011

Acer in Australia

- Established in 1990
- 300 Employees
- No.1 in Australian Education market
- No.2 in New Zealand
- $750 Million Revenue in 2011
- $15M Production Facility in Wentworth Point
Acer Australia Local Operations

$15M Production Facility in Wentworth Point

- 1,200sqm Assembly Plant
- All Acer desktops are assembled in Australia
- Capable of producing 48,000 PCs per month

Acer Integration Centre

- Asset Tagging
- Electrical Testing
- Domain Integration
Learning Happens

- At school
- At home
- At university
- In the library
- At the coffee shop
- At lunch
- At the bar
Learning Space Trends
Touch and Go Loaning Device

• Place the machine anywhere you have people that might need a laptop or tablet
  – Library
  – Multipurpose learning spaces
  – Learning lounge
  – University food hall
  – Research facilities
Benefits - University

• Improves the student learning experience
  – Students don’t have to bring their device to Uni
  – Demands on IT Labs are reduced

• Flexible learning spaces can be enhanced (learning lounges) with technology readily available
Benefits - University

• Fits in with more flexible learning spaces
  – Reduce need for dedicated IT labs – can be multipurpose rooms
    • Increase ROI on property
  – IT is placed where students need it
  – Touch & Go Loaning Devices can be moved to spaces where & when required
Benefits - University

• Universities already with Laptop Loan programs gain greater flexibility
  – Removes the need to have a resource dedicated to administering a loan laptop pool
    • Lower admin costs
    • Devices are automatically data wiped
  – Unis can place devices where they are required
  – Reduces student wait times for borrowing and returning
Hardware Details

- Small footprint
- Unattended Kiosk based solution
- Host units
  - 6 or 12 bay
- Companion Stations
  - 12 or 18 bay
- Touch Screen
- Requires Power and Ethernet ports
Software

• Integrated with University Student Information System and student cards
  – Optional Pin verification or credit cards
• Credit Card gateway
• Intelligent deployment and returns
  – Fault tolerant
  – Removes user data on return
  – Charges units
Maintenance & Warranty

Mandatory Software Maintenance
• Updates & Patches

Warranty Options
• 1 year warranty included
• Options to extend for 2 or 3 years (included in annual maintenance costs)

Hardware Maintenance options
• Level A – Remote support only
• Level B – Local and remote support
• Level C* – Regular maintenance, local and remote support (default)
Security – Deep Freeze

• Deep Freeze provides advanced system integrity. Every time you restart your computer, Deep Freeze restores the machine back to its desired configuration.
  – Provides password protection and complete security
  – Protects multiple hard drives and partitions
  – Secure the Master Boot Record (MBR)
Touch & Go Device Flow

- Evaluate current computing infrastructure
- Determine ideal device for the program
- Determine ideal # devices for program
- Determine internal policies and terms
- Determine custom software integration needs
- Create checkout strategy
- Calculate current technology Total Cost of Ownership
- Determine # checkout locations
- Free operation or charge overdue fees
- Scalability strategy to account for demand / need

Acer for Education
Acer in Education

- Quality
- Flexibility
- Innovation