



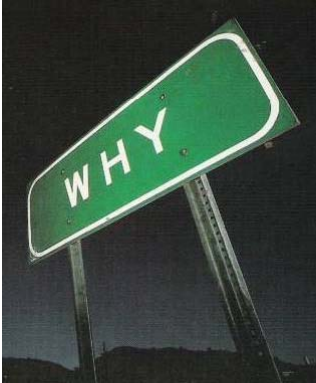
Benefit Management - An Oxymoron?

for
CCA-EDUCAUSE Australasia 2011
Tuesday 5th April

University Strategic Programme Office
2011




THE UNIVERSITY
OF AUCKLAND
NEW ZEALAND
Te Whare Wānanga o Tāmaki Makaurau




THE UNIVERSITY
OF AUCKLAND
NEW ZEALAND
Te Whare Wānanga o Tāmaki Makaurau

Benefits are the 'WHY?'

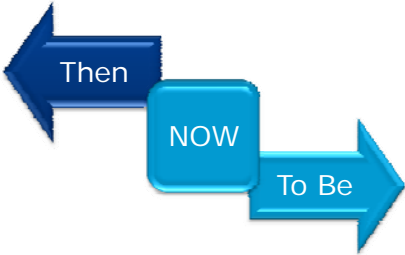
Benefits Management is ...
**'consistent focus on
delivering the
justification'**



University Strategic Programme Office (USPO)



THE UNIVERSITY OF AUCKLAND
NEW ZEALAND
Te Whare Wānanga o Tāmaki Makaurau



Then


NOW

To Be


Benefits identified for business case justification

Reviewed at project closure

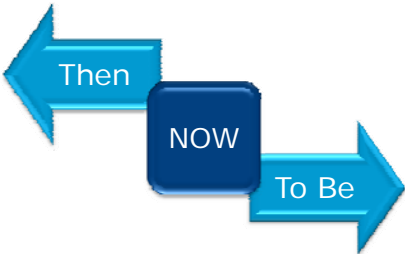
Too little ... too late



University Strategic Programme Office (USPO)



THE UNIVERSITY OF AUCKLAND
NEW ZEALAND
Te Whare Wānanga o Tāmaki Makaurau



Then


NOW

To Be

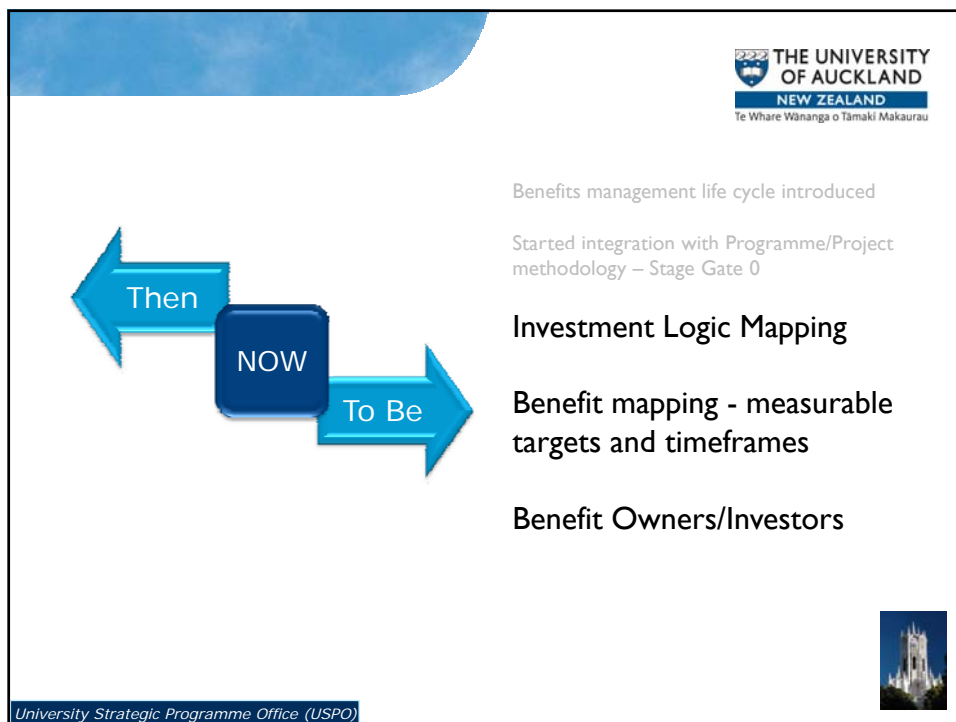
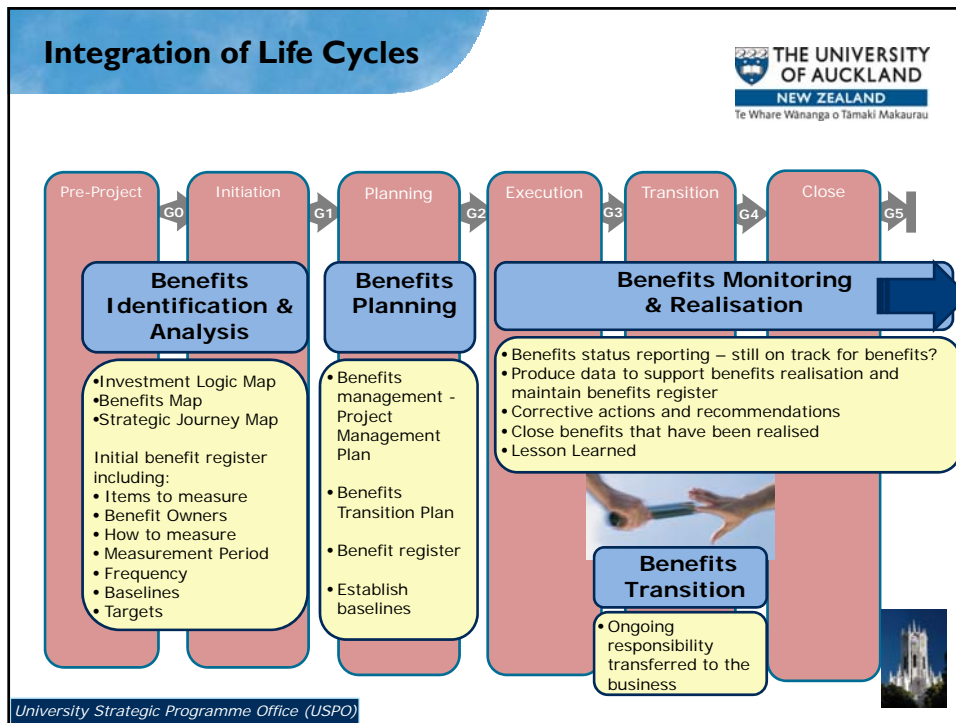
Benefits management life cycle introduced

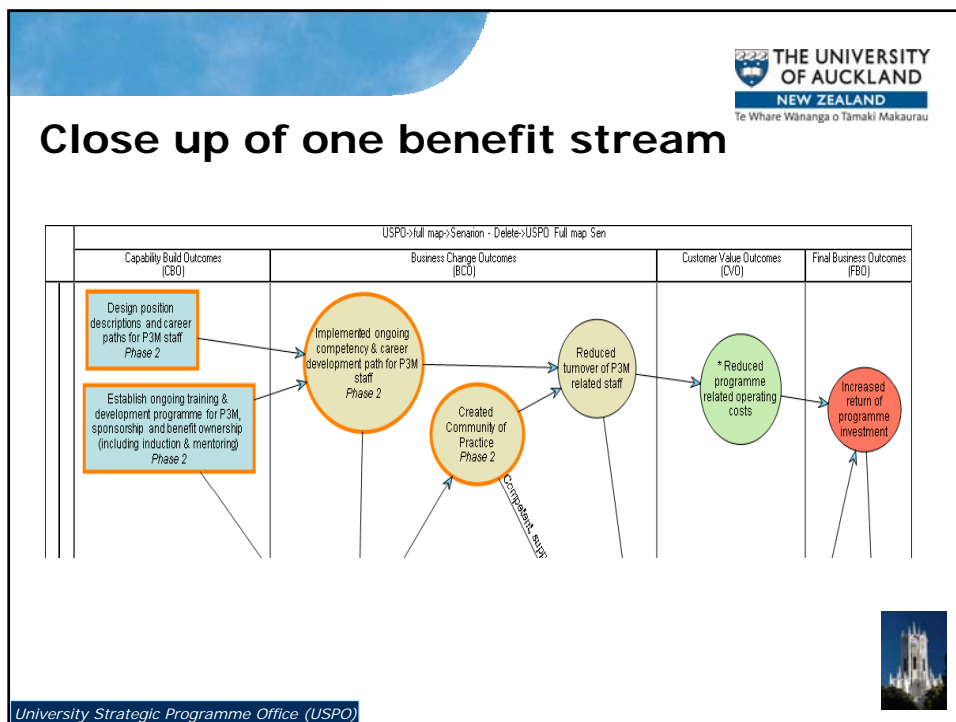
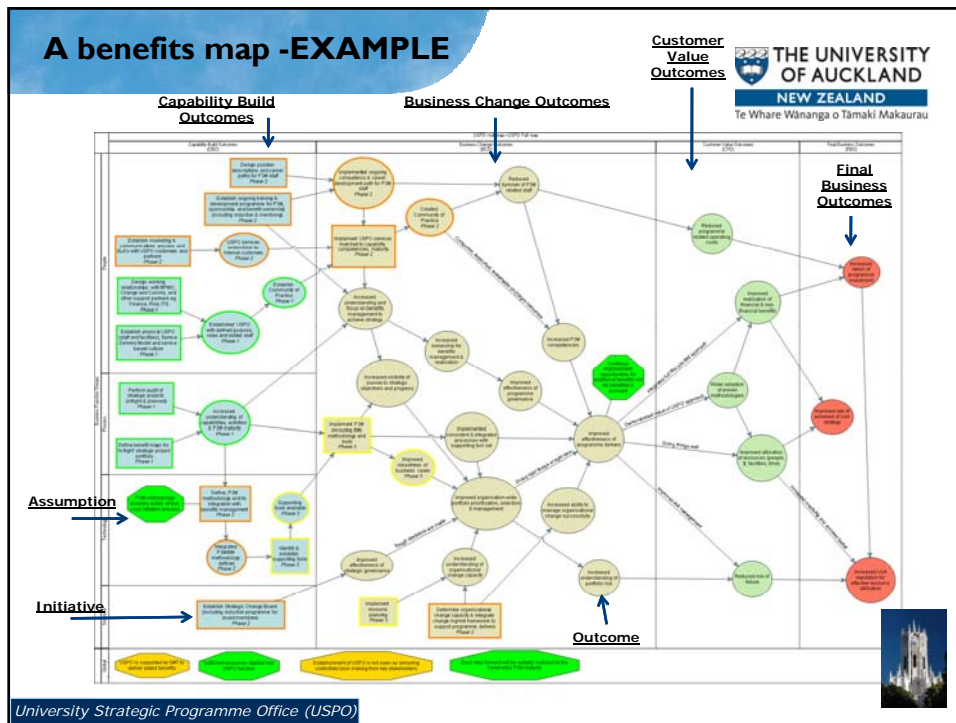
Started integration with Programme/Project methodology


– Stage Gate 0 and I



University Strategic Programme Office (USPO)








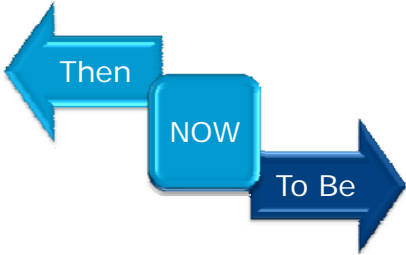
Mature benefit management capabilities

Full benefits management life cycle introduced 2011

Benefits monitoring and corrective actions

Benefit transitioning to Benefit Owners

Firm up on linkage with KPI and Accountability initiatives



University Strategic Programme Office (USPO)



Lessons along the road

Keep it simple and 'relevant'

Have the 'right' people involved

Mapping tools build clarity & early engagement

Minimise the LoF's

Benefits are political – external facilitators



University Strategic Programme Office (USPO)

Game Changer?



**Will the capability of
managing benefits be a
game changer in 2011?**



Benefit Management - An Oxymoron?

for

CCA-EDUCAUSE Australasia 2011
Tuesday 5th April